

# Booking Terms and Conditions Lake Tabourie Tourist Park

## Prices

Prices are in Australian dollars, valid from July 1<sup>st</sup> and include GST where applicable.

Prices and information are subject to withdrawal or change without notice.

All prices and quotes are subject to availability.

Verbal quotes are an estimate of the price.

Printed prices are a guide only and may vary due to changes in surcharges or taxes.

Changes to your booking made by you, after the deposit has been paid, may result in increased charges.

## Bookings

The person making the reservation needs to personally occupy the cabin or site for the duration of the booking.

Photo Identification may be required at check in or during the guest registration process.

Pre paid or late arrivals may have boom gate numbers issued that are valid for the arrival day only.

Pre paid or late arrivals must register with the office as soon as possible after their arrival in the park.

Bookings longer than 14 days may have to have their boom gate access renewed during their stay.

Credit card details are required as a security against all bookings

Maximum of four adult guests per cabin.

The number of persons staying in a cabin may not exceed the number of beds.

Persons under the age of 18 will not be accepted as a guest in the park without a parent being present.

Management reserve the right to alter or cancel bookings. No specific cabin or camp site number is guaranteed.

Special booking conditions may be implemented or altered during peak seasons.

Please check your receipt to ensure that the booking dates and number of people are correct. Any extras added to the original booking are subject to any minimum booking periods that may apply.

## Deposits

Credit card details are required at the time of booking

Peak season bookings 50% deposit at time of booking

Standard season deposits – an amount equal to one night's accommodation charge

Deposits may be made using MasterCard or Visa cards, money order or cheque.

## Final Payments

Final payments made by personal cheque will not be accepted.

Final payments may be made on or prior to arrival by Visa, MasterCard, bank cheque

Australia Post money order or with cash in Australian dollars

Final payments for all bookings must be paid before entering the campground or occupying any cabin.

Final payments must be made before any boom gate access code is issued.

## Refunds

Deposits are refundable if cancellation occurs more than 30 days prior to the arrival date of the booking. Deposits are non-refundable if the booking is cancelled within 30 days of the arrival date

A cancellation fee equal to the cost of 1 night's accommodation applies to all bookings

No refunds for early departures.

## Failure to arrive

Failure to arrive by 8pm on the day the booking commences will result in the outstanding balance owing being charged to the credit card that is held as security.

Failure to arrive within 48 hours of scheduled arrival time (2pm on the day the booking commences) will result in cancellation of the booking – no refund will be issued.

Failure to arrive – no show – is defined as not arriving by 8pm on the day that the booking commences and not contacting the office by phone or email to advise the park managers of any delay.

The park can be contacted by phone on 02 44573011 or 1300 55 99 66 or via email

[tabourie@shoalhaven.nsw.gov.au](mailto:tabourie@shoalhaven.nsw.gov.au)

## Check in

Check in time is 2pm

Check out time is 10am

No check- ins after 8.00pm without prior arrangement.